

# O·P·I

## BACK TO SALON GUIDELINES

It's almost time to reopen your salon. Your clients miss you and you're ready to do some nails. That's why we have created a suggestive checklist to help you get back to business confidently and safely! When in doubt, check with your state or local state board for guidelines.



*Prior to reopening, there are steps you should take to reduce the risk of exposure to help you and your clients feel more comfortable:*



Sanitize and disinfect the salon prior to reopening



Stagger appointments to limit the number of people in the salon



Consider waiving appointment cancellation fees during this time



Have adequate stock of single use items such as files, buffers, etc.



Ask clients to bring their own mask, if necessary, provide one



Confirm appointments 48 hours in advance to ensure clients are in good health and have not come in contact with others who are sick



Train your staff prior to reopening on the new salon policies and guidelines

*Reduce touchpoints to a minimum:*



Discard any non-essential items such as magazines



Consider updating restroom amenities to motion activated faucets, soap dispenser, and hand dryers



Consider implementing a no phone policy. Have clients text their nail art inspiration before their appointment



Temporarily discontinue complimentary beverages such as water, tea, etc.



Consider card or contactless payments only. Avoid cash exchange.

*Respect social distancing guidelines:*



If stations are set up closer than 6 feet, use every other station



There should be no more than 7 people per 1,000 sq. ft. in your salon (staff included).



Temporarily close employee breakrooms



### CLIENT

Worried About Sanitation

*The client who loves getting their nails done but is frightened to share products with other clients or doesn't want to stay very long.*

### SERVICE RECOMMENDATION

Use the consultation time to explain the extra precautions your salon is taking, then proceed with his/her normal service. This isn't the time to introduce a new service. Remember, this client wants to know he/she is safe to return to their routine.

#### IN SALON

- 1 Pro Spa Express Manicure  
Pro Spa Express Pedicure
- 2 Detailed prep by hand using  
Swiss Hand Guard to prep cuticles
- 3 OPI Powder Perfection  
(use pour method) or save the shades in separate  
container and write their name on it until the next  
service
- 4 OPI Cuticle Oil

#### TAKE HOME

**SANITIZE**  
Swiss HandGuard

**EASE CONCERN**  
Manicure Prep Kit

**AT-HOME TOUCH UPS**  
Nail Lacquer Base & Top Coat or  
Infinite Shine Primer & Gloss



### CLIENT

Damaged • Peeling • Thinning Nails

*The client who attempted her removal at home and was left with damaged, peeling nails.*

### SERVICE RECOMMENDATION

Offer the client with damaged nails to do a reparative service. Avoid applying gels or enhancements until his/her nails are strong enough to hold product. Remember applying product to damaged nails can lead to premature lifting and more nail damage.

#### IN SALON

- 1 Pro Spa Manicure and prep
- 2 OPI Nail Envy or Infinite Shine  
Treatment as Base Coat
- 3 Nail Lacquer or Infinite Shine of choice
- 4 OPI Rapid Dry or Infinite Shine Gloss

#### TAKE HOME

**SANITIZE**  
Swiss HandGuard

**MOISTURIZE**  
Pro Spa Cuticle Oil  
Pro Spa Hand and Cuticle Cream

**TO TREAT**  
Nail Envy



### CLIENT

Overgrown • Lifting • Greenies

*The enhancement client who is so loyal to you, she did absolutely nothing. She waited patiently for you to work your magic once again.*

### SERVICE RECOMMENDATION

Offer this loyal client a full set. It's best to do a full removal of the old set to check for hidden greenies underneath. Water/moisture could have gotten trapped underneath and a tiny greenie could be hiding under the enhancement. If there are greenies, do not apply a new set. Wait for the greenie to grow out before applying product.

#### IN SALON

- 1 Pro Spa Gloves during removal process  
Pro Spa manicure with buff (if greenies present)
- 2 OPI Pro Spa Manicure and prep
- 3 OPI Powder Perfection,  
Absolute or Axxium Gel
- 4 OPI Cuticle Oil

#### TAKE HOME

**SANITIZE**  
Swiss HandGuard

**MOISTURIZE**  
Pro Spa Cuticle Oil  
Pro Spa Hand and Cuticle Cream

**FOR EMERGENCY ONLY**  
OPI Quick Trim